

CUSTOMER MIGRATION RULES

August 9, 2006



I. OVERVIEW

The Commonwealth Edison Company (“ComEd”) Rider CPP, which was filed in compliance with the Illinois Commerce Commission (“ICC”) Order entered in Docket No. 05-0159 on June 9, 2006, completely describes the rules governing customer migration for ComEd’s CPP-B, CPP-A, and CPP-H customers. Some of these rules may be further modified in accordance with the ICC's Order in Docket No. 05-0597. The Ameren Illinois Utilities¹ Rider MV, filed on July 7, 2006, completely describes the rules governing customer migration for BGS-FP, BGS-LFP, and BGS-LRTP customers.

This document presents a summary of the rules governing customer migration. The document presents, in question-and-answer format, the rules for each load category.

Bidders are notified that the aforementioned Rider CPP and Rider MV, which are posted on the Illinois Auction Web site, are the governing documents that describe the customer migration rules discussed herein. Please consult the Rider CPP and Rider MV available online at: <http://www.illinois-auction.com/index.cfm?fa=bid.reginfo>.

¹ The Ameren Illinois Utilities are Central Illinois Light Company d/b/a AmerenCILCO, Central Illinois Public Service Company d/b/a AmerenCIPS, and Illinois Power Company d/b/a AmerenIP.

II. AMEREN LOAD CATEGORIES

The BGS-FP Load Category

Which classifications are included in the BGS-FP load category?

The customers in the classifications below are included in the BGS-FP load category. These customers are eligible to take BGS-FP service.

Load Category	Classifications
BGS-FP	BGS-1 Residential Service BGS-2 Small General Service BGS-3 General Service BGS-5 Dusk-to-Dawn Lighting Service Rate RTP-1 Residential Real-Time Pricing Service Rate RTP-2 Small General Real-Time Pricing Service Rate RTP-3 General Real-Time Pricing Service Rate

How can the BGS-FP load category generally be described?

This load category includes residential and small business customers under 1 MW of demand.

Do these customers face an enrollment window during which they can elect to take BGS-FP service?

No, there is no enrollment window for BGS-FP customers.

Which customers will be served by BGS-FP Suppliers at the start of the supply period?

Customers in the BGS-FP classifications that have not chosen to take service from a RES will be served by BGS-FP Suppliers.

We will call these customers BGS-FP customers.

Can BGS-FP customers leave at any time to take service from a Retail Electric Supplier (“RES”)?

In general, yes. Customers can leave to take service from a RES at any time. This election will take effect on the next meter reading date or billing cycle, provided that the Ameren Utility receives notice seven days in advance and provided that the notice conforms to the applicable Direct Access Service Request (“DASR”) rules.

There is an exception for customers that return to BGS-FP service. A customer that takes service from a RES and later elects to switch to BGS-FP service must remain on BGS-FP service for twelve consecutive months.

Can BGS-FP customers leave BGS-FP service to take another service option (other than a RES)?

Yes. In addition to the fact that customers can leave to take service from a RES, BGS-FP customers can “leave” to take service at a real-time price at any time. However, although the BGS-FP customer “leaves” BGS-FP service, the customer is still served by BGS-FP Suppliers.

Will BGS-FP Suppliers be paid differently depending on whether the customers that they are serving are on BGS-FP service (where they pay fixed-price retail rates) or whether the customers that they are serving elected to take service at a real-time price?

No. The BGS-FP Supplier is paid the BGS-FP price times the appropriate seasonal factor for all load served, regardless of the retail prices paid by the customer. Differences between revenues collected from customers and amounts paid to BGS-FP Suppliers are collected or reimbursed from retail customers through the Market Value Adjustment, which is calculated on a monthly basis. The BGS-FP Supplier is not affected.

A BGS-FP customer that terminates BGS-FP service to take service from a RES but returns to BGS-FP service at a later date must remain on BGS-FP service for twelve consecutive months. Does the same rule apply if the customer that takes service from a RES sees its service from a RES discontinued?

No. Such a customer would be returned to BGS-FP service and would have two billing cycles to elect service on a real-time price or to elect service from another RES. If the customer failed to make such an election during that time, the customer would be required to remain on BGS-FP service for twelve consecutive months.

For a customer below 1 MW that elects to pay retail rates tied to the real-time price, if this customer elects to return to BGS-FP service (paying fixed prices tied to the auction price), must the customer remain on BGS-FP service for twelve months?

Yes.

ComEd allows certain customers to take service under Rider PPO-MVM. Is there an equivalent rider for the Ameren Utilities?

No.

During the supply period, can customers newly elect to take BGS-FP service and be added to the pool of customers that BGS-FP Suppliers will serve?

Yes. A brand new customer (a customer that had not taken service from an Ameren Utility previously) and that did belong to one of the BGS-FP classifications can elect to start taking BGS-FP service during the supply period. A customer that had been taking service from a RES at the start of the supply period could elect BGS-FP service during the supply period (such a customer would have to remain on BGS-FP service for twelve consecutive months).

Summary for the BGS-FP load category:

- BGS-FP customers can leave BGS-FP service to take service from a RES.
- Customers that have never before taken service from the Ameren Utilities can elect BGS-FP service during the supply period.
- Customers can return to BGS-FP service at any time (from taking service from a RES) but these customers must then remain on BGS-FP service for twelve consecutive months.

The BGS-LFP Load Category

Which classifications are included in the BGS-LFP load category?

The customers in the classification below are included in the BGS-LFP load category. These customers are eligible for BGS-LFP service.

Load Category	Classifications
BGS-LFP	BGS-4 Large General Service

How can these customers generally be described?

These customers include large commercial and industrial customers with peak demand of 1MW or above.

Do these customers face an enrollment window during which they must make an election to be able to take BGS-LFP service?

Yes, there is an enrollment window for these customers. For the first Auction, the enrollment window is fifty calendar days for customers under 3MW and thirty days for customers at or above 3MW that have been pre-qualified. The enrollment window begins the day after the Ameren Utilities make their Retail Supply Charge filing. The Ameren Utilities make this filing within 9 business days of the Date of Declaration of a Successful Result for the Fixed Price Section.

Customers between 1 MW and 3 MW that take service from the Ameren Utilities and that do nothing during the enrollment window will “default” to BGS-LFP service. Customers at or above 3MW that have been pre-qualified, that take service from the Ameren Utilities, and that do nothing during the enrollment window will “default” to BGS-LFP service.

What does it mean that “customers at or above 3 MW that have been pre-qualified”? Are any customers not pre-qualified?

The Ameren Utilities sent by mail a pre-qualification form to all customers at or above 3 MW in the Spring and required a response by July 1, 2006. Each customer was required to indicate whether the customer wished for its account to be included in BGS-LFP. A customer that returned the form indicating that it wanted its account included was pre-qualified. A pre-qualified customer is eligible for BGS-LFP service but is not required to take this service. Any customer that returned the form indicating that it wanted its account excluded or that did not return the form failed to pre-qualify and would be ineligible for BGS-LFP service.

The survey was completed on schedule. All but one customer returned the survey. All customers who returned the survey indicated that they wanted to be eligible for the BGS-LFP product. The customer that did not return the survey is ineligible for BGS-LFP service. The BGS-LFP data in the Ameren Data Room reflect that this customer's account is excluded.

During the enrollment window, can these customers elect to take another service from the Ameren Utilities?

Yes. These customers can elect to opt out of BGS-LFP during the enrollment window. Customers that opt out of BGS-LFP and that take service from the Ameren Utilities will be on real-time pricing service (BGS-LRTP), in which case they will be served by BGS-LRTP Suppliers.

ComEd allows certain customers to take service under Rider PPO-MVM. Is there an equivalent rider for the Ameren Utilities?

No.

Which customers will be served by BGS-LFP Suppliers at the start of the supply period?

Customers in the BGS-LFP classification that have not chosen to take service from a RES or that have not chosen to take real-time pricing service (BGS-LRTP) will be served by BGS-LFP Suppliers. These customers include:

- customers that have actively elected BGS-LFP service during the enrollment window; and
- customers that “default” to BGS-LFP service because the customers were taking service from the Ameren Utilities and made no election during the enrollment period (and in the case of customers at or above 3MW, were pre-qualified).

We will call these customers BGS-LFP customers.

Can BGS-LFP customers leave service during the supply period?

No. Customers that at the start of the supply period take BGS-LFP service must continue to take BGS-LFP service for the full 17-month term. Customers can advise the Ameren Utilities of their intention to take service from a RES, or to take BGS-LRTP service, but this service can only start on June 1, 2008.

During the supply period, can customers newly elect to take BGS-LFP service or be added to the pool of customers that BGS-LFP Suppliers will serve?

In general, no. There is one exception. A brand new customer (a customer that had not taken service from the Ameren Utilities previously) and that did belong to one of the BGS-LFP classifications can elect to start taking BGS-LFP service during the supply period. This is true even if the new customer is 3MW and over and did not pre-qualify because the new customer was not a customer of the Ameren Utility when the survey was conducted.

A customer that has its service from a RES discontinued (because of a RES default, for example) returns to BGS-LRTP service.

Summary for BGS-LFP load category:

- BGS-LFP Suppliers serve all customers 1 MW or above except those that choose service from a RES and those that choose real-time pricing service.
- Customers served by BGS-LFP Suppliers at the start of the supply period must stay for the full 17-month period.
- Customers cannot return to BGS-LFP service during the supply period.
- Customers that have never before taken service from the Ameren Utility can elect BGS-LFP service during the supply period. These are the only customers that can be added to the customers that BGS-LFP Suppliers serve.

BGS-LRTP Load Category

Which classifications are included in the BGS-LRTP load category?

The customers in the classification below are included in the BGS-LRTP load category.

Load Category	Classifications
BGS-LRTP	RTP-4 Large General Real-Time Pricing Service Rate

Are there customers that, if they take service from the Ameren Utilities, must take BGS-LRTP service?

Customers 3MW or above that are not pre-qualified for BGS-LFP service through the survey conducted by the Ameren Utilities but that would wish to take service from the Ameren Utilities must take BGS-LRTP service. At present, there is one such customer.

Which customers are eligible to take BGS-LRTP service and are eligible to be served by BGS-LRTP Suppliers?

All large commercial and industrial customers 1MW and above are eligible for BGS-LRTP service. These customers may either elect BGS-LFP or opt out of BGS-LFP in favor of BGS-LRTP during the enrollment window.

Are customers below 1MW eligible to take service priced to the hourly market and to be served by BGS-LRTP Suppliers?

Customers below 1 MW are eligible to take service priced to the hourly market. However, these customers would be served by BGS-FP Suppliers and would not be served by BGS-LRTP Suppliers.

Can customers elect to take BGS-LRTP service at any time?

Customers 1MW or above taking BGS-LFP can elect to take BGS-LRTP service during the enrollment window. BGS-LRTP service would then begin at the start of the supply period.

Customers taking service from a RES can elect to take BGS-LRTP at any time provided that they have provided proper notice of the switch to the Ameren Utility in accordance with the applicable DASR rules.

Which customers will be served by BGS-LRTP Suppliers at the start of the supply period?

Customers 1MW or above that affirmatively elected BGS-LRTP service during the enrolment period and customers who discontinued service from a RES before the supply period without affirmatively electing BGS-LFP service during the enrollment period.

We will call all these customers BGS-LRTP customers.

Can BGS-LRTP customers leave at any time to take service from a RES?

Yes. A customer that takes BGS-LRTP service can leave at any time to take service from a RES, with appropriate notice to the Ameren Utility under the DASR rules.

Can BGS-LRTP customers leave at any time to take another service option (other than a RES) and cease to be served by BGS-LRTP Suppliers?

No, these customers have no other service option from the Ameren Utilities during the supply period. BGS-LRTP customers will only be able to elect BGS-LFP service during the next enrollment window for service beginning June 1, 2008.

During the supply period, can customers newly elect to take BGS-LRTP service or be added to the pool of customers that BGS-LRTP Suppliers will serve?

Yes. Customers 1 MW or over taking service from a RES can switch to BGS-LRTP service and be added to the pool of customers that BGS-LRTP Suppliers will serve. Customers that are dropped from RES service (because of a RES default, for example) return to BGS-LRTP

service. A new customer 1 MW or over, although eligible to take BGS-LFP service, could choose BGS-LRTP service.

Summary for BGS-LRTP Load Category:

- BGS-LRTP Suppliers serve all customers 1MW that did not elect BGS-LFP service or that are not served by a RES.
- Customers served by BGS-LRTP Suppliers at the start of the supply period are not required to stay on this service. These customers can leave at any time to take service from a RES.
- Customers 1MW or over that return to Ameren service after being served by a RES return to BGS-LRTP service unless the customers had affirmatively elected BGS-LFP service during the enrollment window.

III. COMED LOAD CATEGORIES

The CPP-B Load Category

Which customer supply groups are included in the CPP-B load category?

The customers in the customer supply groups below are included in the CPP-B load category. CPP-B is their primary service.

Load Category	Customer Supply Groups
CPP-B	Residential Watt-Hour Small Load Medium Load Dusk to Dawn Lighting General Lighting

How can these customer supply groups generally be described?

These customer supply groups include residential customers and non-residential customers (small commercial) with demands of 400 kW or less.

Do customers in these customer supply groups face an enrollment window?

There is no enrollment window for customers in these customer supply groups to elect CPP-B service.

However, certain customers in CPP-B customer supply groups, namely non-residential or lighting retail customers, are able to elect service under Rider PPO-MVM during an enrollment window. The enrollment window is fifty calendar days starting the day after ComEd makes its Retail Supply Charge filing. ComEd makes this filing within 9 business days of the Date of Declaration of a Successful Result for the Fixed Price Section. Customers that elect service under Rider PPO-MVM would still be served by CPP-B Suppliers and the CPP-B Suppliers would still be paid the same price for serving this load. CPP-B customers who elect to be served under PPO-MVM must stay on that service for 12 months. At that point, they may leave to take service from a RES, elect hourly service, or return to CPP-B service.

Which customers will be served by CPP-B Suppliers at the start of the supply period?

Customers in the CPP-B customer supply groups that have not chosen to take service from a RES, or have not chosen to take real time pricing service (CPP-H) will be served by CPP-B Suppliers. We will call these customers CPP-B customers.

Can CPP-B customers leave at any time to take service from a RES?

In general, yes. Customers can leave to take service from a RES at any time. This election will take effect on the next meter reading date or billing cycle, provided that ComEd receives notice seven days in advance and provided that the notice conforms to the applicable Direct Access Service Request (“DASR”) rules.

There is a minimum stay provision for customers that switch to CPP-B service. A customer that switches to CPP-B service must remain for twelve consecutive months. If the customer commences CPP-B service due to the customer’s RES ceasing to do business in ComEd’s service territory then the customer is exempted from the minimum stay provision.

Can CPP-B customers leave CPP-B service to take another service option (other than a RES)?

Yes. In addition to the fact that customers can leave to take service from a RES, CPP-B customers can leave to take service at a real-time price (CPP-H service) at any time. The customer would then be served by CPP-H Suppliers. Should the customer later return to CPP-B service, the CPP-B customer will be required to stay on CPP-B service for twelve consecutive months.

During the supply period, can customers newly elect to take CPP-B service and be added to the pool of customers that CPP-B Suppliers will serve?

Yes. A brand new customer (a customer that had not taken service from ComEd previously) and that did belong to one of the CPP-B customer supply groups can elect to start taking CPP-B service during the supply period. A customer that had been taking service from a RES at the start of the supply period could elect CPP-B service during the supply period (such a customer would have to remain on CPP-B service for twelve consecutive months). A customer that had been taking CPP-H service could elect CPP-B service during the supply period (such a customer would have to remain on CPP-B service for twelve consecutive months). A non-residential or lighting customer that had been taking service under Rider PPO-MVM at the start of the supply period could elect CPP-B service during the supply period (such a customer would have to remain on CPP-B service for twelve consecutive months).

Summary for CPP-B Load Category:

- CPP-B customers not subject to the minimum stay provision can leave CPP-B service to take service from a RES, or take service on another ComEd tariff.
- Customers that have never before taken service from ComEd can elect CPP-B service during the supply period.
- Customers can return to CPP-B service at any time (from taking service from a RES or from another ComEd service) but these customers must then remain on CPP-B service for twelve consecutive months.

The CPP-A Load Category

Which customer supply groups are included in the CPP-A load category?

The customers in the customer supply groups below are included in the CPP-A load category. CPP-A is the primary service for these customers.

Load Category	Customer Supply Groups
CPP-A	Large Load Very Large Load

How can these customer supply groups generally be described?

These customer supply groups include non-residential customers (commercial and industrial customers) with peak demand over 400 kW and generally below 3MW.

Do these customers face an enrollment window during which they must make an election to be able to take CPP-A service?

Yes, there is an enrollment window. For the first Auction, the enrollment window is fifty calendar days for customers at or under 3MW and thirty days for customers over 3MW. The enrollment window begins the day after ComEd makes its Retail Supply Charge filing. ComEd makes this filing within 9 business days of the Date of Declaration of a Successful Result for the Fixed Price Section.

To take CPP-A service at the start of the supply period, the following customers must affirmatively elect CPP-A during this enrollment window:

- Customers taking service from a RES, or who have seen their service from a RES recently discontinued;
- Customers taking real-time pricing service from ComEd;
- Customers taking service from ComEd under Rider PPO-MVM.

Other customers whose primary service is CPP-A may (but need not) make an election during the enrolment window to take CPP-A service. These are customers in the Customer Supply Groups above that take bundled fixed-price service from ComEd. If such a customer elects CPP-A service, the customer will be placed on CPP-A service; if such a customer does nothing, the customer will nevertheless be placed on CPP-A service.

During this enrollment window, can these customers elect to take another ComEd service?

Yes. These customers can elect real-time pricing service (CPP-H), in which case they will be served by CPP-H suppliers. Furthermore, these customers can also elect to take service under Rider PPO-MVM, in which case they will be served by CPP-A Suppliers.

Which customers will be served by CPP-A Suppliers at the start of the supply period?

Customers in the CPP-A customer supply groups that have not chosen to take service from a RES or that have not chosen to take real-time pricing service (CPP-H) will be served by CPP-A Suppliers. These customers include:

- customers that have actively elected CPP-A service during the enrollment window;
- customers that were taking bundled fixed-price service from ComEd, that made no election during the enrolment period, and that as a consequence “default” to CPP-A service; and
- customers in CPP-A customer supply groups that elected service under Rider PPO-MVM.

We will call these customers CPP-A customers.

Will CPP-A Suppliers be paid differently depending on whether customers elected CPP-A service or customers in CPP-A customer supply groups elected service under Rider

PPO-MVM? Do customers on CPP-A service pay a different price than customers in CPP-A customer supply groups taking service under Rider PPO-MVM?

No. CPP-A Suppliers are paid the auction clearing price for each MWh of load served times the appropriate seasonal factor, regardless of whether customers elected CPP-A service or service under Rider PPO-MVM. Customers in CPP-A customer supply groups pay the same price whether on CPP-A service or on service under Rider PPO-MVM.

Can CPP-A customers leave at any time to take service from a RES?

CPP-A customers that actively elected CPP-A service during the enrollment window must take CPP-A service for the full 17-month term. To take service from a RES, such customers will have to wait until the next enrollment window (in the Spring of 2008) to elect to take service from a RES starting with the June 2008 monthly billing period.

CPP-A customers that “default” to CPP-A service can elect to take service from a RES at any time. This election will take effect on the next meter reading date or billing cycle, provided that ComEd receives notice seven days in advance and provided that the notice conforms to the applicable Direct Access Service Request (“DASR”) rules.

CPP-A customers that actively elected service under Rider PPO-MVM must take service under Rider PPO-MVM for twelve consecutive months. At the end of this twelve-month period, these customers can elect to take service from a RES. This election will take effect on the next meter reading date or billing cycle, provided that ComEd receives notice seven days in advance and provided that the notice conforms to the applicable Direct Access Service Request (“DASR”) rules.

Can CPP-A customers leave at any time to take another service option (other than a RES) and cease to be served by CPP-A Suppliers?

No. In general, customers that are on CPP-A service at the start of the supply period must stay for the full 17-month term. In particular:

- CPP-A customers that actively elected CPP-A service during the enrollment window must take CPP-A service for the full 17-month term and cannot elect another service option until the next enrolment window;
- CPP-A customers that “default” to CPP-A service cannot elect another service option until the next enrolment window.

CPP-A customers that actively elected service under Rider PPO-MVM are the only exception. After being on this service for twelve months, such customers can elect to take CPP-H service. (Such customers can also elect to renew their service under Rider PPO-MVM, in

which case they would continue to be served by CPP-A Suppliers. Service under Rider PPO-MVM does not renew automatically).

During the supply period, can customers elect to take CPP-A service or be added to the pool of customers that CPP-A Suppliers will serve?

In general, no. There is one exception. A new customer (a customer that had never taken service from ComEd previously) and that did belong to one of the CPP-A customer supply groups can elect to start taking CPP-A service during the supply period.

Summary for the CPP-A Load Category:

- CPP-A Suppliers serve all customers in CPP-A load category except those that choose service from a RES and those that choose real-time pricing service.
- Customers served by CPP-A Suppliers at the start of the supply period in general must stay for the full 17-month period. The exceptions are 1) customers on CPP-A service that did not actively make an election: these customers can choose service from a RES at any time; 2) customers that elected service under Rider PPO-MVM: after twelve months, these customers can elect CPP-H service or service from a RES.
- Customers cannot return to CPP-A service (or to a service under Rider PPO-MVM that would be served by CPP-A Suppliers) during the supply period.
- Customers that have never before taken service from ComEd can elect CPP-A service during the supply period. These are the only customers that can be added to the customers that CPP-A Suppliers serve.

The CPP-H Load Category

Which customers supply groups are included in the CPP-H load category?

The customers in the customer supply groups below are included in the CPP-H load category. CPP-H is the primary service for these customers.

Load Category	Customer Supply Groups
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CPP-H	Competitively Declared Self-Generating
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How can these customer supply groups generally be described?

These customer supply groups include generally large customers with demand of 3MW or more. They include customers whose service has been declared competitive, and certain self-generating customers.

Are customers in other customer supply groups also eligible to take service priced to the hourly market and to be served by CPP-H Suppliers?

Yes. Generally, all customer supply groups other are eligible for CPP-H service and can be served by CPP-H Suppliers. The exception is lighting customer in the fixture-included lighting delivery class (a CPP-B customer supply group).

Can customers elect to take CPP-H at any time?

Customers in CPP-B customer supply groups generally can elect to take CPP-H service at any time. The only exception is for CPP-B customers who face a 12 month minimum stay requirement (for example, because these customers started the supply period on CPP-B service, left, and subsequently returned to CPP-B service during the supply period).

Customers in CPP-A customer supply groups generally can only elect to take CPP-H service during the enrollment period. There are two exceptions. The first exception is for customers that elect service under Rider PPO-MVM during the enrollment window; these customers may elect CPP-H service after twelve months of taking service under Rider PPO-MVM. The second exception is for customers that take service from a RES and for which RES service is discontinued (because of the default of the RES, for example). Such customers return to CPP-H service.

Customers in CPP-H customer supply groups that take service from ComEd before the supply period will default to CPP-H service if they do not make other supply arrangements with a RES. Furthermore, customers in CPP-H customer supply groups that take service from a RES can elect CPP-H service at any time.

Which customers will be served by CPP-H Suppliers at the start of the supply period?

The customers that will be served by CPP-H Suppliers are:

- Customers in the CPP-H customer supply groups that have not chosen to take service from a RES;
- Customers in CPP-A and CPP-B customer supply groups that have actively elected to take service priced to the hourly market will be served by CPP-H Suppliers;

- Customers in all customer supply groups that were taking service priced to the hourly market from ComEd prior to the supply period and that made no other active election;
- Customers in the CPP-A customer supply groups that were taking service under Rider PPO-MVM prior to the supply period, that failed to make an active election during the enrollment window, and that failed to make supply arrangements with a RES;
- Customers in the CPP-A customer supply groups that were taking service from a RES prior to the supply period, that failed to make an active election during the enrollment window, and that at the start of the supply period take service from ComEd.

We will call all such customers CPP-H customers.

Can CPP-H customers leave at any time to take service from a RES?

Yes. A customer that takes CPP-H service can leave at any time to take service from a RES, regardless of the customer supply group to which the customer belongs.

Can CPP-H customers leave at any time to take another service option (other than a RES) and cease to be served by CPP-H Suppliers?

Customers in CPP-B customer supply groups can elect to return to CPP-B service at any time. If they do so, they will have to remain on CPP-B service for twelve consecutive months.

Customers in CPP-A customer supply groups cannot elect another ComEd service option once they have elected CPP-H service.

Customers in CPP-H customer supply groups do not have any other ComEd service options available to them.

During the supply period, can customers elect to take CPP-H service or be added to the pool of customers that CPP-H Suppliers will serve?

Some customers can.

Customers in CPP-H customer supply groups that had been taking service from a RES can elect to take CPP-H service at any time. Customers in CPP-B customer supply groups can elect to take CPP-H service at any time.

Customers in CPP-A customer supply groups cannot elect to take CPP-H service except in the enrollment period. However, customers that had elected to take service under Rider PPO-

MVM during the enrollment period have an option to take CPP-H service once they have completed twelve months taking service under Rider PPO-MVM. Furthermore, customers that are dropped from RES service (because of a RES default, for example) return to CPP-H service.

Summary for the CPP-H Load Category:

- CPP-H Suppliers serve all customers in CPP-H load category except those that choose service from a RES. CPP-H Suppliers also serve customers that elect to take real-time pricing service.
- Customers served by CPP-H Suppliers at the start of the supply period in general are not required to stay on this service. These customers can leave at any time to take service from a RES. Furthermore, residential and smaller commercial customers can return to CPP-B service.
- Customers in CPP-H customer supply groups can return to CPP-H service during the supply period. Customers in CPP-A customer supply groups return to CPP-H service if they are dropped by a RES. Customers in CPP-B customer supply groups can switch to CPP-H service at any time.